

### **DEPARTMENT OF HUMAN SERVICES** SENIORS & PEOPLE WITH DISABILITIES

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<b>AUTHORIZED BY:</b> _	INFORMATION MEMORANDUM

Administrator SPD-IM-02-051

Date: September 19, 2002

**TO:** Area Agency on Aging Directors CHS SDA Managers

CHS/AAA Field Managers and Staff
SPD Managers and Staff
CHS SDA Assistant Managers
CHS Central Office Managers

SUBJECT: New Web Version of the Food Stamp Calculation (FSCALC)

**INFORMATION:** We are pleased to announce that a new web based version of the Food Stamp Calculation (FSCALC) is now available. The new web version provides enhanced calculations and functionality not available in the current version of the FSCALC program.

### The new FSCALC includes:

- Easier to read screens and clearer data entry requirements.
- Links to the Family Services Manual and the SPD Program Manual.
- A special FSCALC version of the FS Benefits Calculation (AFS 221) form.
- A new "How We Figured Your Food Stamp Benefits" (DHS 221A) form that explains the FS Benefits Calculation, printable in English and Spanish from the web site.

### The old FSCALC won't be updated:

The new web version replaces the FS portion of the FSCALC program now installed on most workers' computers. Effective with the October 1<sup>st</sup> FS changes, only the new FSCALC will be updated. Prior to October 1<sup>st</sup>, access to the FS portion of the old FSCALC will be removed. The FS "button" will be grayed out and you will be referred to the web version.

### No changes to the "ADC" CALC:

The new web version of FSCALC does not include the "ADC" Calculation. We hope to have a web version of the TANF calculation available in the future. Until then, the ADC Calculation will remain and will be accessed as it is currently.

### **Instructions/Questions:**

A document describing how to access and use the new FSCALC is attached. Also attached is an Internet browser overview document. If you have questions about the new FSCALC not covered by the attachments, please call the DHS Help Desk at 503 945-5623.

CONTACT: DHS Help Desk PHONE: 503-945-5623

E-MAIL: FAX:

### **How to Use An Internet Browser**

To open: Logon to your office network.

Double-click on a browser icon such as:

Launch Internet Explorer Browser.lnk

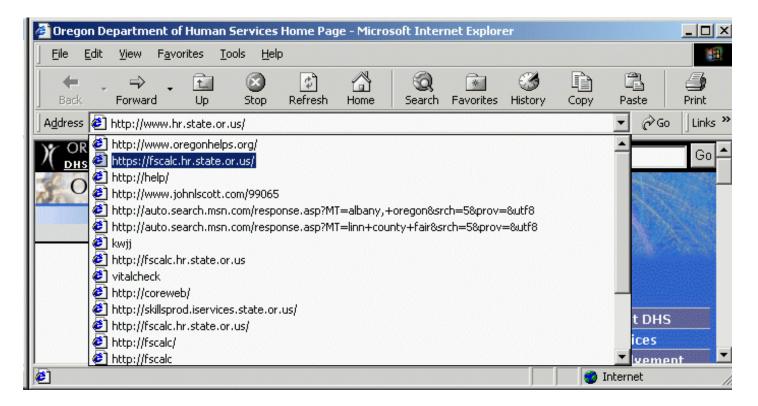
To navigate: Highlight the Address or Location box.

Type the web page you want (selections that match will be displayed).

Press <Enter> or click on "Go".



If you have gone to the page previously, click the down arrow on the right and choose the site.



### **How to Use An Internet Browser**

To save web page addresses:

In IE, click "Favorites", "Add to Favorites", choose a folder, click "OK".

In Netscape use "Bookmarks".

Later you can click on "Favorites" and click on an address you want to open it.

To change the size of the font on the web page:

Click on "View", "Text size", then the size wanted (default size is medium).

Changing font size may alter the number of sheets of paper needed to print the page.

To preview a web page before printing:

Click "File", "Print Preview".

Adjusting the font size and margins may change the look of the page and number of pages.

To adjust margins:

Click "File", "Page Setup".

Change margin settings.

To print a page:

Click "File", "Print" or click the printer icon.

The web page will print on the default printer set up on your PC.

To save a page (for printing later or attaching to an e-mail):

Click "File", "Save As".

Select or create a folder you can find later.

Type in a meaningful file name.

"Save as type" is set as "Web Page". DO NOT CHANGE!

Click "Save".

To find a saved web page:

Open a "Windows Explorer".

Navigate through folders as you would to find any other file on your PC.

You may also use "Start", "Search", "Find Files or Folders", enter name.

To open a saved web page:

Double-click on the file.

To attach a saved web page to e-mail:

Click "Attach" on the e-mail.

Select the "html" file for attachment as you would any other file.

To navigate a web page:

The tab key will set the cursor to each input field and available web page links down the page.

Holding shift and pressing the tab key will reverse to the previous input field.

Left mouse click in an input field will set the cursor for entering data to that field.

The up and down arrow keys will scroll through drop-down selections.

The right scroll bar will scroll towards the top or bottom of the page.

The up and down arrow keys will scroll through a web page.

A little hand appears when the cursor is over a link to another web page.

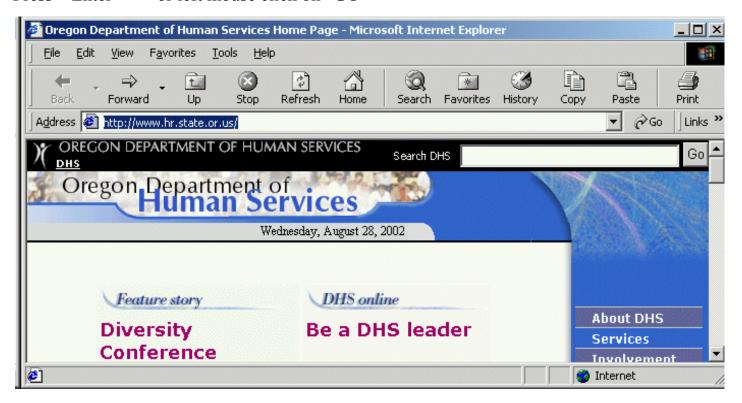
Left mouse click to go to the identified web page.

### To Use FSCALC

Open an internet browser such as Internet Explorer (preferred) or Netscape. For instructions on using an internet browser, please read the attached pages:

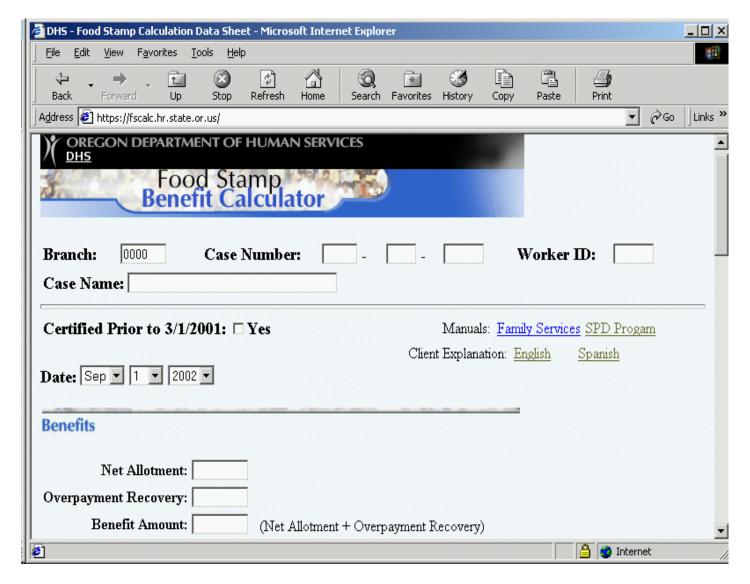
How to Use An Internet Browser

In the address box, type **https://fscalc.hr.state.or.us/**Press <Enter> or left mouse click on "GO"



If you encounter problems opening FSCALC, please call the Help Desk at 503-945-5623. Tell them you have a problem getting to the web-enabled FSCALC application.

The Help Desk staff is trained to assist with Internet problems and several of them have special knowledge of the web-enabled FSCALC application.



**Case Information: (Optional)** Note: Auto-tabs between Branch, Case Number and Worker ID Enter data into Branch, Case Number, Worker ID, Case Name.

### Certified Prior to 3/1/2001:

If appropriate, left mouse click or press <space-bar> to check "Yes".

#### Date:

Date is automatically set to the first day of the current month and year.

To select alternate dates, click the down arrow next to the field, select the value in the drop-downs.

#### Links:

Manuals (Policy & instruction):

Click on Family Services for the Family Services Manuals website..

Click on SPD Program for the Eligibilty website.

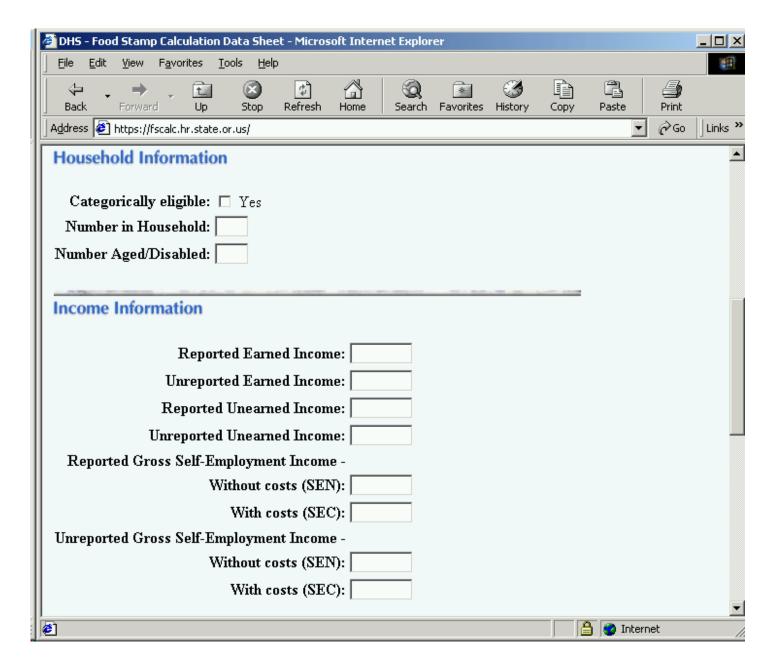
Client Explanation will open a page that explains the AFS 221 form:

Click on the languages desired.

Print the page and give it to the client along with the AFS 221 form.

#### **Benefits: (Used for calculation of overpayments)**

Enter Net Allotment and Overpayment Recovery amounts. Benefit Amount will be calculated for you.



#### **Household Information:**

If appropriate, left mouse click or press <space-bar> to check yes for Categorically eligible.

Number in Household defaults 1, if left blank and tab to next field.

Number of Aged/Disabled defaults to 0, if left blank and tab to next field.

#### **Income Information:**

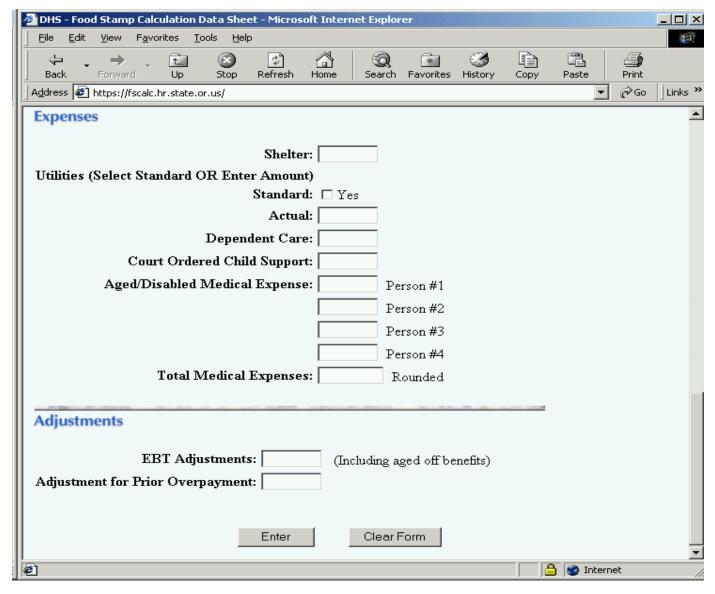
Income data may be entered as whole numbers (1600) without commas, decimals, or \$.

All dollar amounts default to 0.00, if left blank and tab to next field.

Dollar amounts that include cents(1600.25) will be rounded according to policy.

Unreported incomes are for Overpayments only.

Scroll down to Expenses using the right scroll bar or the down arrow on the keyboard. Or, tab down through the input fields.



#### Expenses::

If appropriate, left mouse click or press <space-bar> to check "Yes" for a desired Utility Standard.

When checked, the selected standard will be used instead of the actual amount.

Note: starting Oct 1, 2002, only 0.00 is allowed in the actual ????????

Expense data may be entered as whole numbers (1600) without commas, decimals, or \$.

All dollar amounts default to 0.00, if left blank and tab to next field.

Dollar amounts that include cents(1600.25) will be rounded according to policy.

Total Medical Expenses will calculate automatically.

### **Adjustments: (Used for overpayments only)**

Adjustment data may be entered as whole numbers (1600) without commas, decimals, or \$.

Dollar amounts that include cents(1600.25) will be rounded down to a whole dollar.

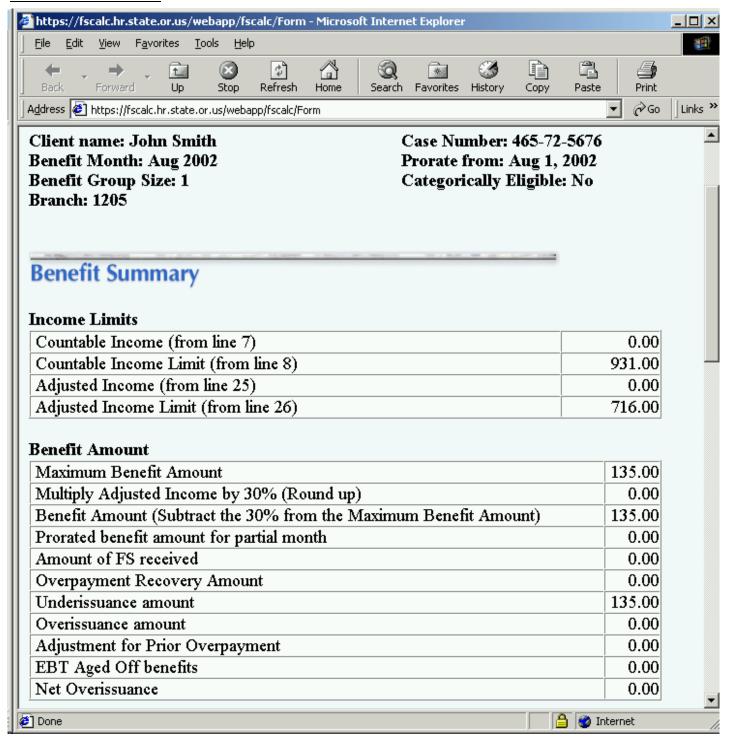
### **To Calculate Benefits:**

Left mouse click on "Enter" or tab to "Enter" and press <Enter> on the keyboard.

### To Start Over at the top of the page:

Left mouse click on "Clear Form" or tab to "Clear Form" and press <Enter> on the keyboard Or scroll to the top of page and click in an input field to enter a new amount or print another language.

# Form AFS 221



#### **Benefit Summary:**

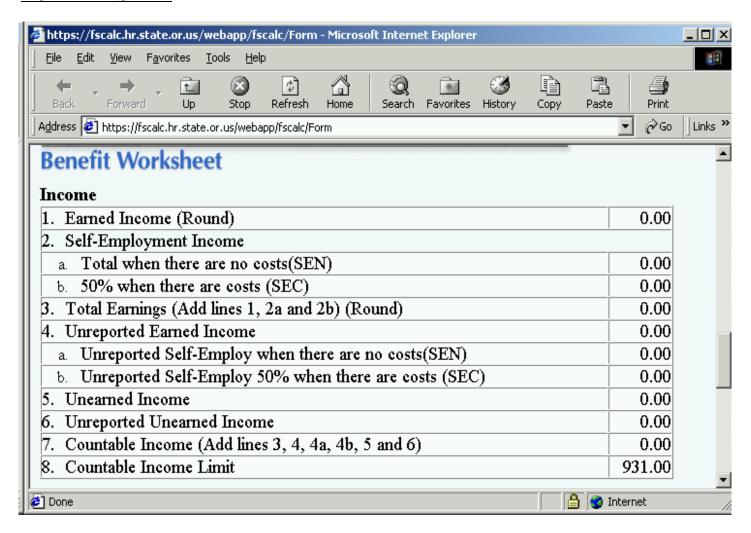
Shows the countable and adjusted income tests for income limits.

Shows benefit amount and any adjustment to the benefit amount.

The Family Services Manual and SPD Progam Manuals provide detailed explanations.

Scroll down to the Benefit Worksheet using the right scroll bar or the down arrow on the keyboard.

### Form AFS 221



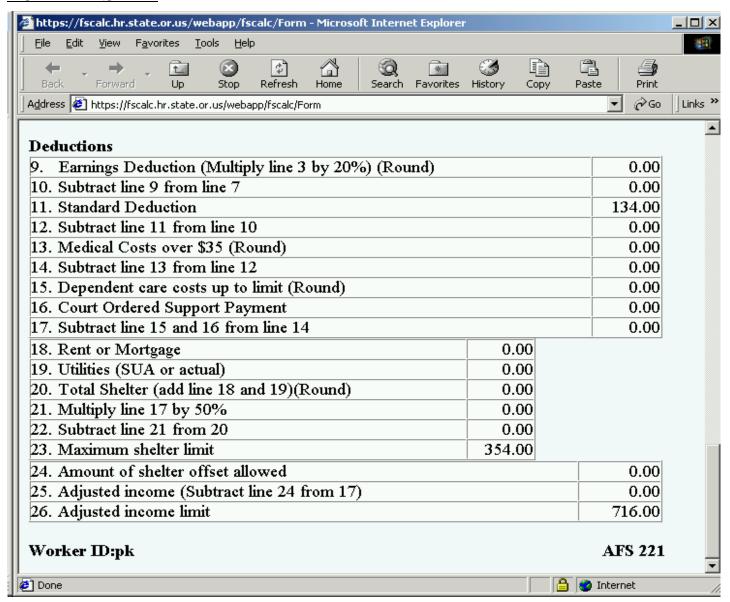
#### **Income:**

This is a line by line detail showing the calculation of the countable income.

The Family Services Manual and SPD Program Manuals provide detailed explanations.

Scroll down to Deductions using the right scroll bar or the down arrow on the keyboard.

### Form AFS 221



#### **Deductions:**

This is a line by line detail showing the calculation of the adjusted income.

The Family Services Manual and SPD Program Manuals provide detailed explanations.

### I need to save a copy of the AFS 221 form:

Click on File, Save As, and save it to your C:\ drive as an ".html" file.

### I need a paper copy:

Click on Print or File, Print, and print one or more copies to your assigned printer.

#### I need to send this by email:

First save the form and then attach the file to an email just as you would any other document.

#### I want to calculate a different date, income, expense, and/or household number for the same client:

Click to the input page, make changes, submit, and compare.

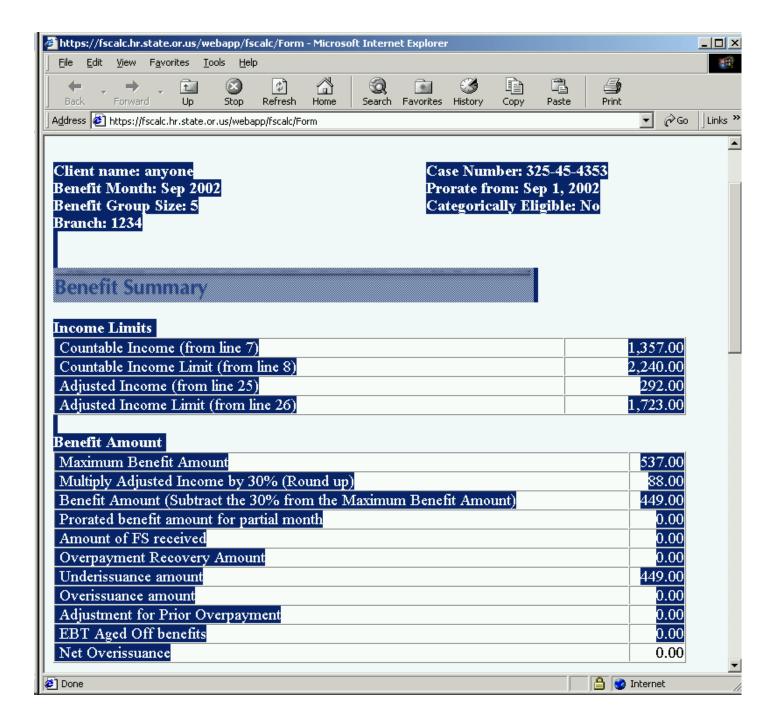
The AFS 221 forms will stay open until you close them.

### I want to copy the AFS 221 form into another document or narrative:

Highlight the text wanted by holding the right mouse button down and moving down the page.

When you have all the text highlighted, release the mouse button.

Your page should look similar to the image below.



Now click on Edit, then Copy.

Open the document or narrative. Click in the document.

Click on Edit, then Paste.

The results should look similar to one of the next two pages

### Notepad example:

Client name: anyone Case Number: 325-45-4353 Benefit Month: Sep 2002 Prorate from: Sep 1, 2002 Benefit Group Size: 5 Categorically Eligible: No

Branch: 1234

Income Limits Countable Income (from line 7) 1,357.00 Countable Income Limit (from line 8) 2,240.00 Adjusted Income (from line 25) 292.00 Adjusted Income Limit (from line 26) 1,723.00

Benefit Amount Maximum Benefit Amount 537.00
Multiply Adjusted Income by 30% (Round up) 88.00
Benefit Amount (Subtract the 30% from the Maximum Benefit Amount) 449.00
Prorated benefit amount for partial month 0.00
Amount of FS received 0.00
Overpayment Recovery Amount 0.00
Underissuance amount 449.00
Overissuance amount 0.00
Adjustment for Prior Overpayment 0.00
EBT Aged Off benefits 0.00
Net Overissuance 0.00

### WordPerfect example:

Client name: anyone Case Number: 325-45-4353

Benefit Month: Sep 2002 Prorate from: Sep 1, 2002

Benefit Group Size: 5 Categorically Eligible: No

**Branch: 1234** 

# **Benefit Summary**

### **Income Limits**

Countable Income (from line 7)	1,357.00
Countable Income Limit (from line 8)	2,240.00
Adjusted Income (from line 25)	292.00
Adjusted Income Limit (from line 26)	1,723.00

Benefit Amount	
Maximum Benefit Amount	537.00
Multiply Adjusted Income by 30% (Round up)	88.00
Benefit Amount (Subtract the 30% from the Maximum Benefit Amount)	449.00
Prorated benefit amount for partial month	0.00
Amount of FS received	0.00
Overpayment Recovery Amount	0.00
Underissuance amount	449.00
Overissuance amount	0.00
Adjustment for Prior Overpayment	0.00
EBT Aged Off benefits	0.00
Net Overissuance	0.00